

Supplier name: Millbrook Healthcare Limited

Company's registration number: 00833987

Publication date: 11/03/2026

## Millbrook Healthcare commitment to achieving Net Zero

Millbrook Healthcare is committed to achieving Net Zero emissions by 2050 with an intermediate target of 63% reductions across the organisation by 2035.

We have consistently taken significant steps to promote an climate awareness and energy efficiency with the engagement of personnel throughout the company. This has lead to year-on-year reductions in Millbrook Healthcare's carbon footprint, when looking at Scope 1 and 2.

Our work has seen the company improve fuel efficiency, waste recycling, water usage, a reduction in paper use, electricity and gas usage all combining to ensure that we stay on track to our Net Zero commitment by 2050.

We have engaged with outside entities for the completion of our Streamlined Energy and Carbon Reporting (SECR) including assessment of ongoing internal commitments to support on our carbon reduction initiatives. We have been monitoring our carbon emissions from SECR since 2019 and every 4 years we undertake Energy Savings Opportunity Scheme (ESOS) checks. ESOS is distinct from the streamlined energy and carbon reporting (SECR) regulations, though many organisations qualify for both. These are used in tandem to understand and support in opportunities for the organisation to reduce energy consumption and carbon emissions.

Both the outside entity and Millbrook Healthcare ensure that there is a credible framework in place to achieve our energy goals, which in turn improves efficiency, reduces costs and helps mitigate climate change. Along with our internal knowledge we intend to meet the targets set for our Net Zero journey.

We are ISO accredited to 14001 Environmental Certification and have a wealth of internal knowledge to help keep this standard and our objectives on track. We are audited on an annual basis to ensure that we as a company do what we say we are doing. The company has been ISO 14001 certified since 2008 and continue to excel in this area.

All certifications are available either on request or on the company website

## Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions.

Baseline emissions are the reference point against which emissions reduction can be measured.

Millbrook Healthcare will be reviewing its base line emissions over the next 12 months due to expansion and the acquisitions of further sites/depots to ensure that we are competitive and on target for our Net Zero predictions.

<b>Baseline Year/Current Year: 2024/2025</b>	
<b>Additional Details relating to the Baseline Emissions calculations.</b> <i>We have used the location-based method to calculate emissions. This is to allow for comparability amongst other similar organisations. 2024/2025 is the first year in which Scope 3 emissions have been calculated and therefore this has been taken as our base year.</i> <i>The total energy consumption relating to Stationary Combustion, Fleet Transport and Purchased Electricity for 2024/2025 was 9,086,503.84 kWh equating to 2,112.45 tCO<sub>2</sub>e.</i>	
<b>Baseline year emissions:</b>	
<b>EMISSIONS</b>	<b>TOTAL - (tCO<sub>2</sub>e)</b>
<b>Scope 1</b>	<b>2,021.84 tCO<sub>2</sub>e</b>
<b>Scope 2</b>	<b>173.96 tCO<sub>2</sub>e</b>
<b>Scope 3 (Included Sources)</b>	<b>4,515.31tCO<sub>2</sub>e</b> Sources: <ul style="list-style-type: none"> <li>• Upstream Transport and Distribution: 3,321tCO<sub>2</sub>e</li> <li>• Waste Generated in Operations: 11tCO<sub>2</sub>e</li> <li>• Business Travel: 178tCO<sub>2</sub>e</li> <li>• Employee Commuting: 1,005tCO<sub>2</sub>e</li> <li>• Downstream Transport &amp; Distribution: 0tCO<sub>2</sub>e</li> </ul>
<b>Total Emissions</b>	<b>6,711.11 tCO<sub>2</sub>e</b>

Due to this being the first year in which Scope 3 categories have been calculated, the baseline also acts as the current year. Therefore, a new emission reduction target has been presented in the near-term to accurately represent the pathway to Net Zero.

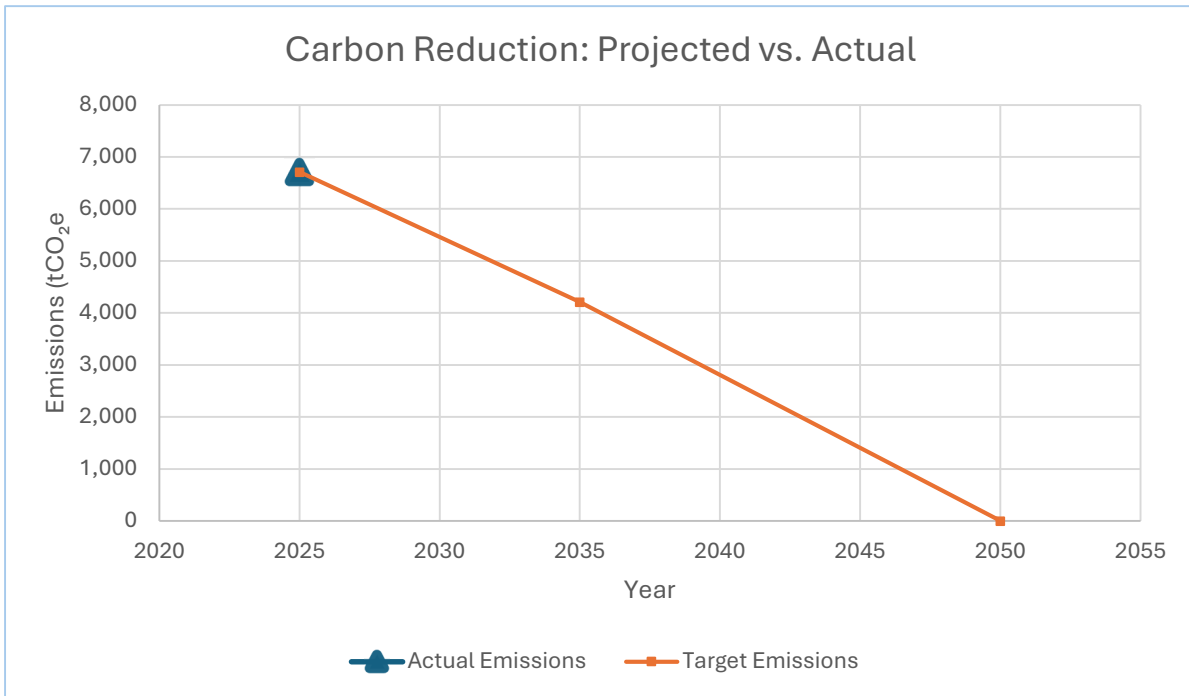
### A pathway to net Zero emissions reduction targets

To continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next ten years to 4,228.00 tCO<sub>2</sub>e by 2035. This is a reduction of **63%** against our baseline. These 2035 emission reduction targets will include:

- Scope 1: 1,273.76 tCO<sub>2</sub>e
- Scope 2: 109.60 tCO<sub>2</sub>e
- Scope 3: 2,844.65 tCO<sub>2</sub>e.

Progress against these targets can be seen in the graph below:



## Carbon Reduction/Net Zero Projects

### Completed Carbon Reduction/Net Zero Initiatives

The following environmental management measures and projects have been completed or implemented since **2019/2020**. The carbon emission reduction achieved by these schemes equate to **1,143.059 tCO<sub>2</sub>e**. These have taken place over the previous 6 years with ongoing projects being implemented to further support Millbrook’s carbon reduction commitments.

Our ISO 14001:2015-certified environmental management system and annually reviewed environmental and sustainability policy contains a framework of carbon reduction objectives/ initiatives and projects. These will be undertaken over a 3-year review period to ensure that the initiatives and projects are embedded, working, and delivering the intended outcomes before another set of carbon saving projects are introduced, we will be embarking on new projects every 12 month once the previous 12-month additions are satisfied:- this is another step in our goal of reaching Net Zero.

All objectives are open to change if better options become available through design, technology or any other outside influence that can benefit the company.

It is the company’s intention to work through all objectives that are Specific, Measurable, Achievable, Relevant, and Time Bound, (SMART)

- Completing bi-annual site energy audits to analyse local depot energy usage
- Servicing all air conditioning units every five years to a TM44 level in line with current regulatory guidance. These are serviced annually to ensure efficiency.
- Working with landlords to fit all service centres with PIR/LED lighting and double glazing, reducing electricity and gas usage. We also have thermal barriers across our sites for both internal & external doors.
- Fitting Systemisers to urinals. Toilet cisterns are dual flush.

- Thermostatically controlling gas heating methods from October through to March and turning off heating from April to October in many Service centres.
- Ensuring end-of-day procedures at service centres to minimise electricity usage, include switching off monitors, computers, printers, photocopiers, lighting, and heaters/fans.
- Following the principles of reduce, reuse and recycle to minimise resource use and associated emissions, with waste-to-energy processing of remaining waste ensuring zero waste is sent to landfill, eliminating landfill emissions.
- Automatically generating the shortest routes for drivers across all our contracts using route planning software, which redirects drivers during congestion to minimise mileage and vehicle idling, reducing emissions.
- Holding virtual meetings via Microsoft Teams wherever possible to reduce business-related travel and associated carbon emissions.
- Regularly servicing and maintaining all vehicles to ensure minimum levels of emissions are produced.

In the future we plan to implement further measures such as:

- Purchasing additional electric and hybrid vehicles as our fleet is reviewed and renewed, aiming to have a zero fossil fuel fleet by 2035.
- Trialling and implementing solar-powered chargers for handheld devices and scanners used for service delivery, reducing electricity usage.
- Increasing grey water reuse within our service centres, minimising carbon emissions associated with water treatment.
- Digitize paper-based processes, allow sustainable home working, issue tablets for audit working
- Supplier outreach to provide greater detail to the emissions being calculated and ensuring greater accuracy of the carbon footprint. This includes refining the data collection process to ensure all primary data is more accurately represented.

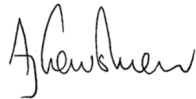
## Declaration and Sign Off

This Carbon Reduction Plan/Net Zero has been completed in accordance regulatory (PPN06/21) and associated guidance and reporting standards for Carbon Reduction Plan/Net Zero.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard1 and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Participant organisation: Millbrook Healthcare Ltd	
Carbon Reduction Plan for the year 2024-2025	
Participant's total emissions for the associated timeframe	6711.11tCO <sub>2</sub> e
Signature	
Date	12 March 2026

Andrew Crawshaw

Chief Executive Officer

Millbrook Healthcare

Year 1						
Objective	Rationale	Target	Target date	Target Criteria	Achievement Method	Next Action
TM44 certificates	Ensure all AC is working correctly	Ensure maximum efficiency	January 2026	All sites tested and certified	Local workforce	Track implementation
Biannual energy audits	To reduce energy usage locally	identify all energy wastage locally (lights left on, electrical appliances left plugged in and on standby etc)	Start dec 2025 10%-30% savings on energy	all sites to undertake local Energy Audits	Local Energy audits on AssesNet	Track implementation
LED Lighting	Reduce energy consumption	15% reduction in total energy consumption – Current Figure - kWh11,157.535.98 equates to 2,694.375 tCO2e	18-month 15% reduction - July 2027	upgrade to LED with motion sensors	Change of lighting in each facility	Track implementation
Year 2						
Thermostatic valves	Reduce wasted energy	Maximum efficiency	18%-41% in certain situations early 2027	All site fitted with the valves	Contracted plumber	Put action forward
Route Direction Van computer	Improve equipment efficiency	Reduce fuel, carbon emissions by 10%	Early 2027	Clean running vehicles,	Route vehicle tools	Put action forward

Overall energy reduction	Transition to renewable energy sources	Current Figure - kWh 11,157.535.98 equates to 2,694.375 tCO <sub>2</sub> e	2 years possible 20% reduction - Nov 2028/9	Install solar panels	Look for any government grants	Put action forward
Year 3						
Digitise paper-based processes	Remove all paper that can be digitise, Like the use of tablets for audit purposes, Teams calls	need a base line figure here - reduction from £28,473K (pa) (1249packs) Probably do this from spend on paper	10/01/2026 Base line needs to be set	reducing source consumption (like paper and energy)	Optimizing efficiency through data and automation and enabling sustainable work practices like remote work	Put action forward
Grey Water reuse	By installing low flow toilets, sensor taps and implementing rainwater harvesting systems for non-potable uses	Base line figure required	2027-2028 decrease water usage by 20% in 1 year	Engage a plumbing contractor	Use already vetted plumbing contractors	Put action forward
Electric Vehicles etc	Improve equipment efficiency	Reduce carbon emissions by 25% fuel for transport- Current Figure - 2,152.953 tCO <sub>2</sub> e	Replace 50% of current fleet with Electric vehicles - 2028	Replace internal combustion engines with electric	Source prices, work out savings	Put action forward